



Oxford Policy Management

**Development and institutional sustainability of
health policy analysis and provider payment
systems, and strengthening single payer capacity**

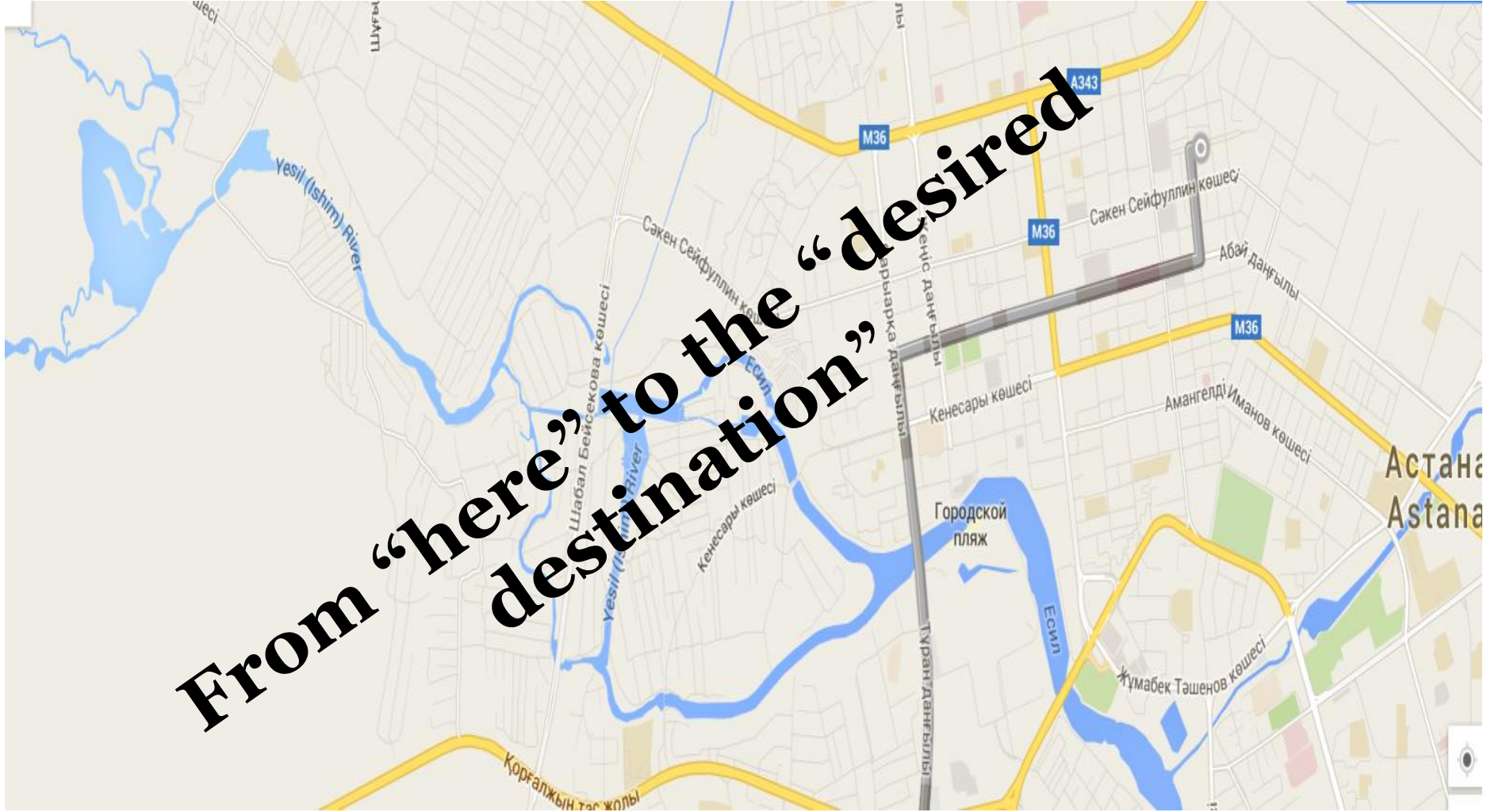
Contract No.KHSTTIRP-A1/CS-02

Social Health Insurance Road Map, 2015-2017

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From “here” to the “desired destination”



A well-prepared Road Map must be:

- leading to development objectives***
- realistic and feasible***
- clear and self-effacing***
- deeply rooted into a context***



Proposed discussed and agreed format ... for now

Дорожная карта СМС Казахстана на 2015-2016 гг			2015				2016				2017				Индикаторы	Источник подтверждения
№	Задачи	Исполнитель задачи	кв. 1	кв. 2	кв. 3	кв. 4	кв. 1	кв. 2	кв. 3	кв. 4	кв. 1	кв. 2	кв. 3	кв. 4		
1 Создание возможностей внедрения Реформы СМС			To be filled in by KOMU													
1.1	Назначить команду Реформы СМС (КР СМС) в МЗСР	Vice minster (VM)	√												создан КР СМС	постановление МЗСР
1.2	Сформулировать План Внедрения СМС (ПВ СМС)	КОМУ	√												создан ПВ СМС	постановление МЗСР
1.3	Отображение заинтересованных лиц (ОЗЛ)	КР	√	√											ОЗЛ завершено	Отчет: ОЗЛ
2 Создание нормативной базы СМС																
2.1	Подготовить черновой вариант закона о СМС	МЗСР	√	√											черновой вариант	
2.2	Принятие закона о СМС от Правительства и Парламента	Прав. и Парламент			√	√									закон одобрен	
2.3	Привести закон о СМС в исполнение	МЗСР				√	√	√	√	√	√	√	√	√		
3 Создание Инфраструктуры для системы СМС																
3.1. Создание Фонда СМС																
3.1.1	Определение организационной структуры и распределения основных функций по подразделениям ФСМС и его территориальным департаментам	КР СМС				√	√									
3.1.2	Принятие Устава Фонда ОСМС, Учреждение самого Фонда ОСМС как организации	МЗСР? GOV?					√	√								
3.1.3	Разработка (детализация) структуры и функций отдельных подразделений ФСМС и его ТД	КР СМС					√	√								
3.1.4	Разработка должностных обязанностей основных групп персонала ФСМС и Определение численности персонала и набор части персонала						√	√								
3.1.5	Развитие систем и процессов ФСМС						√	√	√	√	√	√	√	√		
3.1.6	(а) Развитие потенциала человеческих ресурсов центрального аппарата ФСМС и его ТД			√	√		√	√	√	√	√	√	√	√		
	(б) Обучение представителей медицинских организаций								√	√	√	√				
3.2. Улучшение Закупок и заключение договоров																
		МЗСР														

SHI Road Map 2015-2017

1. Creating capabilities to implement SHI reform

- 1.1. Identify SHI reform team (RT)
- 1.2. Develop SHI Road Map route (RM)
- 1.3. Stakeholder mapping

2. Creating regulatory framework for SHI

- 2.1. Develop draft SHI Law
- 2.2. The Government and Parliament-approved SHI law
- 2.3. The enacted SHI Law

3. Creating SHI Infrastructure (1)

3.1. Creating SHI Fund

- 3.1.1 Defining SHIF and regional branches' structure & functions
- 3.1.2 Approving SHIF Charter and establishing SHIF
- 3.1.3 Detailing Fund's structure and functions (by departments),
- 3.1.4 Defining the staffing and Job descriptions for staff
- 3.1.5 Developing systems and processes in SHIF
- 3.1.6 (a) Capacity building of SHIF personnel (inc. regional staff)
(b) Capacity building of medical service providers (selective)

3. Creating SHI Infrastructure (cont.)

Improving service purchasing and contracting

- 3.2.1. Revise contracts for PHC and hospital service purchasing, including:
 - a. Criteria for contracting
 - b. Procedures for contracting
 - c. contract templates
 - d. Forms & periodicity of reporting on service delivery and respective payment
- 3.2.3. Capacity building of SHIF for developing contracts and contracting

3.3. Creating SHIF Information systems

- 3.3.1. Create a sustainable information system at SHIF
- 3.3.2. Align SHI Inf. system with Health Management Inform. systems (HMIS)
- 3.3.3. Define the format and periodicity of information provision to the MHSD, RCHD and other key counterparts

3. Creating Shi Infrastructure (cont.)

3.4. Creating services to respond to SHI client requests

- 3.4.1. Create a department in the SHIF to respond to client complaints
- 3.4.2. Undertake a research to define priority issues to be addressed by department
- 3.4.3. Client complains department fully functional

4. Decisions on SHI scheme

4.1. **Defining the budget to be managed by SHI**

- 4.1.1. Define total budget to be managed by SHI fund, including funding from State budget + SHI contributions
- 4.1.2. Define SHI contribution rates
- 4.1.3. Define the State health care budget for 2017 onwards
- 4.1.4. Define the size of Reserve Fund
- 4.1.5. Develop Resource allocation formula at Oblast levels
- 4.1.6. Develop respective Regulatory framework

4. Decisions on SHI scheme

4.2. Defining State Guaranteed Benefit Package (SGBP)

4.2.1. Defining the composition of SGBP

4.2.2. Costing the SGBP

4.2.3. Defining what portion of SGBP could be covered by SHI contribution rates

Institutional adaptations (1)

5.1. Establishing a Joint Committee

- 5.1.1. Define the functions, structure and sources of financing for a Joint Committee
- 5.1.2. Develop a Charter and create a joint Committee
- 5.1.3. Joint Committee fully functional

5.2. Establishing an Institute for Quality Assurance (IQA)

- 5.2.1 Creating an Institute for Quality Assurance (IQA) or developing these functions at RCHD
- 5.2.2 Defining functions and responsibilities of IQA
- 5.2.3 Defining a structure of IQA
- 5.2.4 Designing and implementing individual and institutional capacity building programme for IQA

Institutional adaptations (cont.)

5.3. **Supporting Hospital autonomy**

(Keep current trend, plus revise regulations)

5.4. **Health network optimization**

(Based on the Master Plan(s))

5.5. **Quality assurance and service providers accreditation**

5.5.1. Developing QA and accreditation standards

5.5.2. Defining a process/phases/deadlines for accreditation and quality improvement of health service providers

5.5.3. Conducting accreditation of service providers

6. Public Relations and communication

- 6.1. Create effective public relations and communication team
- 6.2. Collect data needed to inform communication/public relation efforts
- 6.3. Implement communication captains and PR initiatives targeting general public and health professionals

From planning to Implementation: a conduit for action...

Success drivers for change:

- ✓ Relevant investments
- ✓ Sound execution, financial and operational management by SHI Reform team
- ✓ Strategic oversight by MHSD
- ✓ Support by medical personnel
- ✓ Public participation



**Implementation means
flexibility and adaptation!**

**SHI Team, be ready for hard work:
the future has arrived!**





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Thank you